



OVERVIEW & FAQs

PROMOTION PERIOD: 12:01 a.m. ET 5 May 2021 – 11:59 p.m. ET 15 May 2021

OVERVIEW

Ignite Your Prepaid this year by signing up for prepaid SmartDelivery! Create an order for 6, 9 or 12 months to receive FREE product, promotional points and more! Plus, if you're already participating in one of our global cash promotions, the CV can help you qualify for a **cash bonus**. This promotion will be available to all Distributors from 12:01 a.m. ET 5 May 2021 to 11:59 p.m. ET 15 May 2021.

6-8 Months	9-11 Months	12 Months
1,200 Promotional Points 10 Travel Points PGV goes to Purchaser for Shoot for Sapphire Free Product*	1,800 Promotional Points 15 Travel Points PGV goes to Purchaser for Shoot for Sapphire Free Product*	2,400 Promotional Points 20 Travel Points PGV goes to Purchaser for Shoot for Sapphire Free Product*

*Items may vary by country.

FAQs

- Who can participate in Ignite Your Prepaid?**
 *Any Distributor can log into their Joffice™ SmartDelivery and place a prepaid order to qualify for this promotion.
- What is the minimum prepaid order to qualify for this promotion?**
 Any prepaid order for 6 months or more will qualify a Distributor for this promotion.
- Does this promotion change how prepaid SmartDelivery keeps a Distributor active?**
 No, there will not be any changes to how prepaid orders work or keep Distributors active for multiple months.
- How many points does a Distributor need to stay active each month?**
 60 CV.
- Can multiple prepaid orders be placed during the available promotion time frames to qualify?**
 No, during the promotional period from 5 May to 15 May 2021, the prepaid order placed must be a single order for 6 months or more. The first prepaid order placed in that time frame will count toward Ignite Your Prepaid.

6. What are promotional points?

Promotional points are CV exclusively available in promotional packages that go to the shared leg for all Distributors (new and existing).

Watch this video for more details: [Jeunesse Promotional Points](#)

7. Does the purchase of packages with months of prepaid attached qualify toward this promotion?

No, to take advantage of this special promotion, a Distributor must log into their Joffice SmartDelivery and place a prepaid order.

8. If a Distributor creates a prepaid SmartDelivery order from single products on the prepaid order screen, will they receive the same benefits as the Ignite Your Prepaid promotional packages?

Yes, if the order is worth 6 months or more of prepaid SmartDelivery.

9. Which free products will Distributors receive for participating?

The free products associated with this promotion will vary by market.

10. If a Distributor places an order for a prepaid SmartDelivery and the order does not fully process until after the first ten days of a qualified month, will this order qualify them for the Ignite Your Prepaid and Shoot for Sapphire 2021?

Yes, as soon as payment for the order has been successfully processed.

11. Are prepaid orders eligible for refunds?

No, prepaid SmartDelivery orders are nonrefundable.

12. Is this a global promotion?

*Yes.

SHOOT FOR SAPPHIRE 2021 ELIGIBILITY

1. How can Distributors use the CV from this promotion toward Shoot for Sapphire 2021?

Distributors must log into their Joffice Distributor Reports and click on Shoot for Sapphire 2021 to opt in and participate.

2. How much CV will count toward the purchaser's required qualified PGV for Shoot for Sapphire 2021?

The standard CV from a prepaid order (6-12 months) will count toward the purchaser's necessary qualified PGV for Shoot for Sapphire 2021.

3. How many prepaid orders can be purchased to qualify toward Shoot for Sapphire 2021?

A single prepaid order (the first one placed during the promotion period) for 6 months or more will qualify a Distributor for this promotion.

4. Where can a Distributor see the CV from a qualified prepaid order applied to their Shoot for Sapphire 2021?

Distributors can view this information on their Shoot for Sapphire 2021 Distributor Report in Joffice. The CV from qualified prepaid orders will show in the PV box under Personal Information.

5. How long will it take for the CV from a qualified prepaid order to show on a Distributor's Shoot for Sapphire 2021 report?

It can take up to 24 hours from the time the order was paid to populate on the Shoot for Sapphire 2021 report.

6. Do the promotional points that come with Ignite Your Prepaid count toward Shoot for Sapphire 2021?

No, only the standard CV associated with the order counts toward Shoot for Sapphire 2021.

*Not available in all countries